Lieutenant Governor André Bauer's Task Force on Senior Fraud

"Closing SC borders to senior fraud"



A Message from Lt. Governor André Bauer

I created the Lt. Governor's Task Force on Senior Fraud with the goal of protecting South Carolina's senior citizens by closing the border to those who seek to scam and defraud the elderly. Working with our friends in the General Assembly and our Task Force members, we are undertaking this endeavor to protect South Carolina's seniors.

Magazine subscription scams, high-priced loans, the Nigerian letter scam, variations of the international lottery winner notice, and "Phishing" schemes have victimized far too many South Carolina senior citizens.

Working with members of the Lt. Governor's Task Force on Senior Fraud, I want to help all consumers, especially our senior citizens stop scam artists before they strike. With greater public awareness of consumer fraud, more South Carolinians will be able to spot potential red flags to protect themselves and their families.

If you believe that you have been a target of a senior scam or fraud, or know of a senior citizen who has been victimized, please call the Department of Consumer Affairs at 1-800-922-1594 or the Lt. Governor's Office on Aging at 1-800-868-9095. It is also important that you report any and all senior crimes to your local law enforcement agency.

Andre Bauer

Audio

Lt. Governor of South Carolina

Lt. Governor André Bauer's Task Force on Senior Fraud Members

- •Lt. Governor André Bauer
- •Mr. Curtis M. Loftis, Jr. Saluda Charitable Foundation
- •The Honorable Denny Neilson, Chairwoman Joint Legislative Committee on Aging
- •SC Department of Consumer Affairs
- •Mr. Jeffrey Moore, Executive Director South Carolina Sheriff's Association
- •Howard Duvall, Executive Director South Carolina Municipal Association
- •Mr. John DeLoache, Counsel South Carolina Association of Counties
- •Mr. William D. Bilton, Executive Director SC Commission on Prosecution Coordination
- •Ms. Joan Bainer, Administrator SC Board of Nursing
- •Ms. Gloria Prevost, Executive Director Protection & Advocacy for People with Disabilities
- Darlynn Thomas
 SC Department of Disabilities and Special Needs
- •Alice Hughes SC Association for Home and Hospice Care Palmetto Health Home Care
- •Heather Jones SC Home Care Association
- •Ms. Jane Wiley, AARP-SC
- •The Honorable Scarlett Wilson, Solicitor Ms. Elizabeth S. Gordon, Assistant Solicitor 9th Circuit Solicitor's Office Charleston, SC
- •Ms. Janet Clayton SC Department of Health and Human Services

- •Lt. Howell "Holly" Siniard SLED
- •Tom Hudson Wachovia Fraud Division
- •Adrienne Fairwell
 Department of Revenue
- •Mildred Washington
 Department of Social Services
- •Cayce Public Safety
- •Mount Pleasant Police Dept.
- •Saluda Police Department
- •Folly Beach Public Safety Department
- •Town of Olar Police Department
- •Walterboro Public Safety
- •South Carolina State Retirees Association
- •Central Midlands Area Agency on Aging
- •York County Council on Aging
- •Waccamaw Area Agencies on Aging
- •Appalachia Area Agencies on Aging
- •Dillon County Council on Aging
- •Marion County Council on Aging
- •Senior Action of Greenville
- •Forest Acres Police Department
- •West Columbia Police Department
- •Santee-Lynches Council of Governments (Sumter)

- •Senior Centers of Cherokee County
- •Assistant Attorney General Sara Trickey The Attorney General's Office
- •Shirley A. McKnight Chief of Police for Lane
- •Frank Johnson Interim Executive Director Generations Unlimited Barnwell, SC
- •Lt. Mike Hudson Greenville Police Department
- •Lower Savannah Council on Governments (COG)
- •Mary Catherine Bagnal Senior Matters, Inc.
- •Linda Christison
 Lexington County Recreation and Aging Commission
- •Kathy W. Barrett, President Better Business Bureau of Upstate South Carolina
- Chrissy Adams, Solicitor10th Circuit, Anderson/Oconee Counties
- •Richland County Court Appointed Special Advocates
- •Better Business Bureau of Coastal Carolina (Conway)
- •Bishopville Police Department
- •Cowpens Police Department
- •Clinton Dept of Public Safety
- •Tow of Briarcliff Acres Police Department
- •Myrtle Beach Police Department
- •Olanta Police Department
- •North Myrtle Beach Public Safety

- •Solicitor Donnie Myers, 11th Circuit
- •Solicitor Kevin Brackett, 16th Circuit
- •North Charleston Police Department
- •Det. David Hanocak and Det. Matt Crawford of the Rock Hill Police Department
- •Bill Floyd SC Criminal Justice Academy

Important Information on Senior Fraud and Scams



Every day senior citizens in South Carolina fall prey to unscrupulous individuals who seek to defraud and scam the elderly. In order to combat this growing problem, the Lieutenant Governor's Office on Aging has aggressively targeted those who victimize senior citizens.

Consumer fraud is defined as any deception, pretense, false statement, false promise or misrepresentation made by a seller or advertiser of merchandise. Concealment, suppression, or failure to disclose a material fact may also be considered consumer fraud in certain instances. Merchandise is broadly defined to include any objects, wares, goods, commodities, real estate or services.

Examples of Scams Targeting Senior Citizens



Medicare Discount Card Scams

The Medicare discount drug card is available to people enrolled in Medicare, but not everyone on Medicare is eligible. If you are in a state Medicare program that provides drug coverage, you cannot get a Medicare discount drug card.

Often scam-artists will call, email, or knock at your door to sell you this card. If they do so, it is a scam. Under the program, companies are allowed to advertise their cards by mail, TV, radio and newspapers or other print media. They, however, are not allowed to call, send emails, or do home visits unless YOU ask them.

You can protect yourself and your loved ones from such scams by visiting the Medicare Web site, www.medicare.gov, to access a list of approved cards and other information or call toll-

free, 800-633-4227. AARP also has helpful information at www.aarp.org/legislative/prescriptiondrugs/rxcards/.



Charity Scams

Older Americans are very generous in helping others. However, there are many people looking to exploit the senior citizens' good nature. The elderly are often asked by professional con-artists to supply credit card information to help the victims of a recent natural

disaster. In addition to credit card fraud, senior citizens also are asked to provide their sensitive personal financial information including bank account numbers and Social Security numbers.

Most states require charities to register with the state, which reports how they use donations. The SC Secretary of State offers information available at http://www.scsos.com/ or call 803-734-2170 for more information.



Prizes & Sweepstakes Scams

Senior citizens are the "high value" targets in this scheme. Many times scam artists will ask that seniors put down an advance payment to guarantee prize "winnings." Others will ask that the senior citizen provide personal information before receiving "winnings." These should be signs to avoid the questionable businesses or persons. The bottom line is, if the offer sounds too good to be true, it probably is.

To find more information on safeguarding yourself against prizes and sweepstakes scams, visit the National Consumers League at www.nclnet.org/.



Counterfeit Drug Scams

Due to the nature of aging, seniors are again the main target for these types of scams. The biggest potential these types of senior drug scams offer is through online "pharmacies." Many of these online pharmacies will advertise cheaper, yet more effective, medications than the reputable pharmacy provides you. When the

drugs arrive they are often useless knockoffs. The seniors lose the money, and their health is jeopardized.

In order to prevent this from happening to you, senior citizens can check out the South Carolina Board of Pharmacy at http://www.llronline.com/POL/pharmacy/ to find if the online pharmacy is officially licensed. If not, stay clear.



Funeral & Cemetery Fraud

Unfortunately, death is a part of life and often on the minds of senior citizens. It is also on the minds of those who seek to target the senior citizens' money through scams. This may come from vendors who insist that embalming or having a casket is part of the cremation process. It is often a result of vendors selling expensive

and unnecessary funeral services.

In this difficult time it is important to be aware of the types of funeral and cemetery costs. More information can be accessed at www.fbi.gov/majcases/fraud/seniorsfam.htm



Telemarketing Fraud

According to the FBI, individuals 60 years or older are prime targets for telemarketing fraud. Predators will often offer senior citizens a "free" or "low cost" vacation as long as you "act now." If you hear such lines as the ones above, hang up. There are numerous other

examples of telemarketing fraud that target the elderly.

For more information on telemarketing fraud go online to www.nclnet.org/fraud/ or www.nclnet.org/ fraud/ or www.nclnet.org/www.nclnet.org/www.nc



Magazine Subscription Scams

Seniors are often the targets of magazine subscription scams. Beware of telephone calls from people who offer "free" or "special" deals on particular magazines. These magazine scam artists may offer seniors a subscription for "dollars a day" that last for multiple years without telling them the important details.

In order to prevent this from happening to you go to www.ftc.gov/bcp/conline/pubs/tmarkg/magzn.shtm for more information.



Nigerian Letter or "419" Fraud

Nigerian letter frauds target seniors due to the trusting nature of the aging population. These letters offer the "opportunity" to share some percentage of millions of dollars which the author, usually some sort of government official, is trying to transfer to America and to you and your bank account specifically.

Never give such personal information away. For more information on how to prevent "419" fraud visit www.fraud.org/tips/internet/nigerian.htm.

Identity Theft

Identity theft occurs when someone assumes your identity in order to use your name or other personal information to perform a fraud or other criminal act.

Criminals can receive personal information through your wallet, trash, or from your credit cards or bank account numbers. Your Personal information is so abundant that you may not be able to prevent the theft of your identity. But you can take steps to minimize your risk.

You can visit www.ftc.gov/bcp/edu/microsites/idtheft/ for more information and how to file a complaint if you believe you have been a victim of identity theft. Additional instructions are also available on the web site.

Scams and Fraud Links

Police: Scam Alerts

http://www.ci.sat.tx.us/sapd/SCAMS.asp?res=1152&ver=true

Arizona Attorney General Top Ten Scams

http://www.azag.gov/consumer/

SC Department of Consumer Affairs

www.scconsumer.gov/

US Administration on Aging

http://www.aoa.gov/eldfam/Elder_Rights/Preventing_Fraud/Preventing_Fraud.ap and/or

http://www.aoa.gov/eldfam/Elder_Rights/Legal_Assistance/Legal_Services.asp

Partnership toolkit to protect seniors

http://www.bitsinfo.org/downloads/Publications%20Page/bitstoolfeb06.pdf

AoA Funded Stop Senior Scams Project (Stetson University)

http://elder.law.stetson.edu/solicitors.php
and/or
http://elder.law.stetson.edu/helpful_links.php

Consumer Scam Checklists

http://elder.law.stetson.edu/checklists.php and/or http://elder.law.stetson.edu/consumer.php

AoA senior fraud page

http://www.aoa.gov/eldfam/Elder Rights/Preventing Fraud/Preventing Fraud.asp and/or http://www.fraud.org/

National Crime Prevention

http://www.ncpc.org/mcgruff/safer-with-mcgruff/seniors